



Welcome to Aspediens. We are a consulting company dedicated to delivering pragmatic ITSM methods and tools. Partners of Service-now.com for Continental Europe, we implement the best ITIL solution ever for medium and large organizations. To support our growth, we are looking for a:

Technical Consultant

Responsibilities

You will be responsible for supporting customers in the successful implementation and use of Service-now.com, including configuration, customization, tailoring and coaching to meet their unique business requirements. We are seeking for a highly motivated individual who is looking for an opportunity to join a fast growing organization.

Experience

You are working in IT for at least 3 years as an Application Consultant, Application Administrator or similar function and have software development skills. You also have strong interpersonal communication skills and like working with customers in problem solving.

You will be trained and mentored by our staff and work to support the implementation projects. This position may involve frequent travel.

Skills

- Passionate in configuring and customizing Software Packages.
- Working knowledge of networks, the Internet, modern protocols and email, SMTP, POP3.
- Scripting knowledge such as JavaScript, CSS, XML.
- Experience with legacy systems, batch files, web services, via APIs is a plus.
- AJAX experience.
- Active Directory, LDAP is a plus.
- Working knowledge of relational databases.

Soft skills

- Strong personal commitment to quality service.
- Must have experience dealing with technical end-users in a service-oriented role.
- Highly focused on having happy customers.
- Ability to multi-task and work on several projects/activities simultaneously.
- Self-learner with the ability to assume leadership and work without direct supervision.

Required profile

- Swiss or European nationality or valid working permit.
- Fluent in English and French or German.
- Another European language would be an asset.
- Openings exist in Nyon, Paris and Zurich.

Resume Info

Submit all resumes to: careers@aspediens.com